

Hey everyone,

We wanted to tell you that we heard you.

As part of our employee experience initiatives, we've moved our internal service desk from **<current service desk>** to **Freshservice**.

Trusted by **40,000+ businesses**, Freshservice is a simple, yet powerful service desk that is built with user experience at its core.

We strongly believe that Freshservice will allow our internal teams to resolve issues faster and will also help you effortlessly reach out to internal support and admin teams; Find solution articles; And, request for hardware, software, and access to digital services.

You can access the service desk by visiting [<mycompany.freshservice.com>](mailto:mycompany.freshservice.com). You can bookmark the link or scan the QR code in the posters that we've put up at different locations inside the office.

We've also attached an **end-user guide** that will get you up to speed with Freshservice.

*If you've got questions or feedback, feel free send an email to [<support@yourcomany.com>](mailto:support@yourcomany.com)*

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Best,  
<Company Name>